

SURVEY COMMENTS

QUESTION # 1– Quality of life

We are not as safe as we thought

QUESTION # 2 Landscaping

Wish they could rotate timing so we didn't always have them outside our porch late on Friday afternoon.

I would like to see them treat the ant mounds and periodically check and clean out underground drains in the yards.

Need a team to follow up on the landscaping service to give them things to do.

A little more attention to soil ph and fertilizer levels to green up Bermuda grass and improve root structure.

Be more consistent in blowing off the back porches.

Areas between homes need to be treated for weeds and re seeded. Flower beds should be weeded. The front entranceway needs a more professional touch although we are very appreciative of our neighbors' volunteer efforts last summer.

Better trimming of shrubs.

Remove some of the trees before they get too large and damage homes.

Edging and fertilizing.

Weeds need to be sprayed in the yards.

Common area and bush shaping , clean up along walking path and ant hill extermination.

More water and more frequently.

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Landscaping Continued:

Focus more on weed treatment.

Edging – more and better – consistent

My property is still poorly maintained especially compared to some including common areas.

The all day buzzing is annoying. We never really got green lawns last year. Was this because of cutting too low or what?

Porches and window sills still have to be redone after blowers move through.

Weed control, mulching and shrubbery.

I feel like my lawn just isn't green and lush. I guess we can wait until Spring to see how it goes, but the grass just isn't nice.

The grass is cut too short in the hot summer months.

I don't like the ruts that the riding mowers leave.

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QUESTION # 3 Board of Directors

Board meeting run well, but wonder why no one stepped up to fill the fifth seat. We think some clarification on rules and what is allowed would be helpful. Seems interpretations have changed over time.

Thank you for your service.

Communicate with homeowners and vice versa.. Board does not seem to welcome suggestions.

Share most decision making with more exec board and ARC members, host informal meet and greet monthly.

We need to better secure our neighborhood and keep people out who don't live here.

Recruit volunteers to assist with community issues and concerns.

The Board is great, certainly the president, David Messina.

I appreciate all that the Board does.

QUESTION # 4: Responsiveness of Property Mgt. Company - No Written Comments

QUESTION # 5: Community Website

Website is too confusing to use. I do appreciate the frequent email communication from the Board with issues.

It's not somewhere I think to look on a regular basis, only when an email directs me to it.

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As a resource, I would like to see a list of subcontractors names and numbers used to build Woodstone Cottages as well as the name of the paint supplier.

Board Comment: Such a list has been on the website under the tab Community Bulletin Board, formerly known as Woody's Market Place.

Put the website link in an email when you send a email to the community. Send an email every 2 weeks with something about the community.

No suggestions – website better than most neighborhoods.

Open forum of communicating.

Tabs need to be re assigned. Welcome should have community map and directory and any necessary forms for downloading.

Board Comment: There is a community map and directory on the website. ARC forms can be found in the ARC Tab section.

I would like a monthly bulletin board for notices and sales items..maybe even for venting.

Board Comment: See the tab Community Bulletin Board on the website. The Board believes that venting concerns get the most prompt response if directed to a Board member or our Property Management Representative as opposed to posting in a public forum.

The website should have an editor who can devote more time to its structure and current input or eliminate the website and have a quarterly newsletter.

Board Comment: The Board President who serves as webmaster welcomes the opportunity to train any willing resident on the process of updating the website under the Board's guidance and in compliance with the hosting company's processes and requirements.

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QUESTION # 6 ...Traffic Signal At Front Entrance

No written comments

QUESTION # 7..Involvement by volunteer committees

I answered question 7 as no first then changed it to yes. There should be committees that the Board should listen to and acts with. There has been disconnect with this in the previous years.

General Comments Related to Question # 10

I am unclear as to the role of Board vs Volunteer Groups. For example, the request for a group to schedule a meeting to reactivate Neighborhood Watch seems to be Board work, not the responsibility of a volunteer group.

Board Comment: A neighborhood watch program which increases safety and security of our community is the responsibility of every resident.

I have some interest in serving on the Architectural Review Committee at some point in the future.

Consider the possibility of installing a camera at the entrance to record license plate numbers.

We want a gate installed at the sidewalk near the front of the neighborhood. It is too easy and tempting to access the back of our homes without detection. Could the Board look into getting blocks of discounted prices for security system installations?

Why have some neighbors been allowed to extend beyond four feet into the back common area?

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Give owners chance at special meeting to express issues. Much faster communication when we have break ins or solicitors. Ask apartment manager across the street to tell their residents not to walk in our neighborhood. We need a camera at our front entrance.

I think the crime rate for a community as small as ours is high. We should all be more vigilant in watching out for our neighbors. If a Neighborhood Watch would help, I am all for it, but I don't know if that is just the same as watching out for our neighbors.

Board Comment: We believe that a formal, organized NW would be more effective which is why we were soliciting for volunteers. No one responded.

I have an interest in serving on the ARC at some point in time.

I would be willing to take the lead in a garden club.

Resident's Comment related to Question 6 Traffic Signal at entrance to Woodstone Cottages.

We are not in favor of a traffic light. The only time that this is an issue between 7:45 and 8:15 on weekdays. I don't feel that this is enough to warrant a light and may cause "random" traffic to come in and out of our neighborhood. I would be in favor of adding a security gate with a code off of Hawkins Rd. to deter people from coming into the community for safety reasons. Also the traffic light would "shine" into the rooms that face Roper Mountain Rd for those residences and that would not be pleasant at night.

I feel that the speed limit is too high for a neighborhood our size. Some people reach the speed limit, which with the length of our roads does not constitute a speed of 25 mph which is a potential hazard due to the high volume of walkers, runners and children. A limit of 15 mph would increase the safety of the neighborhood. I realize that residential streets in the State are normally 25 mph, but do not feel our community's conditions are suitable for such a limit.